

BUREAU OF ENTOMOLOGY AND PEST CONTROL
ANNUAL STATISTICAL COMPLAINT/INVESTIGATION SUMMARY

Total Notification Complaints	11	2	2	0	12	14			
Total Lawn Complaints	17	1	12	3	8	13			
Unlicensed Operators (reported)						23**			
Total Miscellaneous Complaints	87	73	73	83	74	74			
Civil	24	0	7	4	0	0			
Evaluations	10	19	1	1	4	*see CA			
Insect ID's	17	0	2	15	8	17			
Other	36	54	63	63	66	57			
# of Licensee Inspections	1433	1527	3,194	2,893	3,395	4,954			
By type									
Licensee						2041			
Vehicle						1699			
Fumigation						586			
Pretreat						191			

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Total Actions Taken	471	398	653	475	268	294			
Informal Admin Hearings Held	53	39	62	49	34	26			

NOTES:

FY 99-00 Relocation of Bureau Headquarters from Jacksonville to Tallahassee, Reorganization-- New Bureau Chief, Field Operations Manager, Senior Analyst, 1 field position retired at year's end, Miami vacant (2 mo). Enforcement Response Guidelines developed with enforcement emphasis placed on pretreatments, fumigation clearance procedures, and limited lawn maintenance certification.

FY 00-01 1 new FTE position, Field office relocations from G'ville to Alachua, from Boynton Beach and Miami to Ft. Lauderdale. New Bureau Chief, 3 vacant positions filled by year's end. New tracking program developed. Enforcement Response Guidelines have not been adopted. Legislative changes to Ch 482. Two new Agriculture Commissioners.

FY 01-02 - Legislative approval for 9 new field positions. Fee increases. Began tracking all consumer complaints (even those not returned). New administrative action policy and procedures developed. All fines depositing through Finance & Accounting. ES1 position vacant.

FY 02-03 - New Boynton Bch office, New Vero Bch location. New field supervisor. Tracking program enhanced. Lost ES1 position.

FY 03-04 - New Jacksonville office, network conversion to Outlook, Ft Lauderdale, Vero Bch, Clearwater, Jax, Alachua offices on DSL- New Bureau Chief, New Deputy Commissioner, changes to WDO form (health related mold disclaimer), Contract modifications.

FY 04-05 – Vacancy Sarasota, relocate Cottondale office to Bonifay, Enforcement Response Guidelines in rule making process. Funded Ag Law officer position. **Began Compliance Assistance activities, began tracking limited lawn maintenance inspections, unlicensed operator statistics and follow-up

FY 05-06 – Panhandle revocation